

Greener. Smarter. And more comfortable.

Convert to natural gas and see what it can do for your home. And your neighborhood.



NEW ENGLAND | Fall 2009

nationalgrid

The power of action.™

2009 New England Residential Heating Equipment Order Form

CUSTOMER INFORMATION (Please review equipment ordering requirements in this brochure).

FORM MUST BE COMPLETED ENTIRELY TO BE PROCESSED

OWNER NAME _____ ACCOUNT # _____ SINGLE FAMILY NATIONAL GRID EMPLOYEE

SERVICE ADDRESS _____ CITY _____ STATE _____ ZIP CODE _____

MAILING ADDRESS _____ CITY _____ STATE _____ ZIP CODE _____

PHONE _____ FAX _____ E-MAIL _____

Owner acknowledges that National Grid is providing heating equipment for owner to convert to natural gas heat. If the owner fails to have the equipment installed by a qualified contractor within 14 days of delivery, the owner and contractor shall be liable for the cost of the equipment. High efficiency rebates have already been applied to the equipment program prices. Participating owners are not eligible to apply for these rebates. Equipment offer is available to homeowners who do not currently heat with gas where National Grid service is available. For MA and RI customers, state and local taxes are applicable.

CUSTOMER SIGNATURE* _____ DATE _____

*Customer acknowledges that Licensed Contractor is fully responsible to Customer for the installation and sizing of the heating equipment and that National Grid makes no warranties, guaranties or representations with regard to Licensed Contractor's installation.

PAYMENT INFORMATION (Payment must be received prior to the release of equipment).

CARDHOLDER NAME _____ CREDIT CARD: VISA MASTERCARD DISCOVER AMERICAN EXPRESS

CREDIT CARD # _____ EXP. DATE _____ SECURITY CODE* _____

BILLING ADDRESS (IF DIFFERENT FROM ABOVE) _____ CITY _____ STATE _____ ZIP CODE _____

CARDHOLDER SIGNATURE (BY SIGNING, CARDHOLDER AGREES TO PAY CHARGE AMOUNT IN FULL).

*Card security code is required for MasterCard and Visa only. Code is printed on the reverse side of card. It is the last 3 digits of number on the card signature strip.

CONTRACTOR INFORMATION (Conversion information will be made available to the local gas inspector).

COMPANY NAME _____ CONTACT NAME _____

LICENSE # _____ PLANNED INSTALL DATE _____

COMPANY ADDRESS _____ CITY _____ STATE _____ ZIP CODE _____

PHONE _____ FAX _____ E-MAIL _____

APARTMENT NUMBER	METER NUMBER	METER SIZE	EQUIPMENT MAKE	EQUIPMENT MODEL #	BTU INPUT	EXISTING HEAT	EQUIPMENT COST	SALES TAX	COST TOTAL DUE

OF METER BARS TO BE ADDED _____ # OF UNITS _____

LOW USE UPGRADE ON MAIN CONVERSION REHAB **SELECT BOILER DISTRIBUTOR:** FW WEBB PORTLAND GROUP **S.G. TORRICE IS FURNACE DISTRIBUTOR**
SERVICE REGULATOR: YES NO **METER LOCATION:** INSIDE OUTSIDE **RELOCATION NEEDED:** YES NO **NEEDS INVESTIGATION:** YES NO

PIPING SERVICE SIZE: _____ RISER AT METER: _____ OUTSIDE: _____ EXISTING LOAD: _____ TOTAL NE LOAD: _____

Contractor accepts full responsibility for selected equipment specification and will pay a re-stocking fee for any equipment requiring reorder due to incorrect specifications. Contractor will coordinate delivery of said equipment with National Grid designated distributor. Contractor acknowledges that selected equipment will be provided by National Grid to the customer listed above. Contractor agrees to support the manufacturer's warranty for specified equipment for a period of one year from the date of installation. Additional contractor requirements listed in this brochure.

CONTRACTOR SIGNATURE _____ DATE _____

PAYMENT METHOD

Check enclosed or
 Credit Card
 Information enclosed

Please mail form to:
NATIONAL GRID
Sales Fulfillment
 40 Sylvan Rd - 2East
 Waltham, MA 02451-1120

2009 New England Eligible Residential Heating Equipment and Pricing

NATIONAL GRID REQUIRES CONTRACTORS TO SUPPLY CUSTOMERS WITH THE MOST EFFICIENT EQUIPMENT MODELS AVAILABLE FOR THEIR HOME.

	Model #	Input	AFUE	Massachusetts	Rhode Island	New Hampshire
				Upcharge 6.25% tax included	Upcharge 7% tax included	Upcharge no tax
BURNHAM STANDARD EQUIPMENT						
Standard Forced Hot Water Series 2	Q202NCL-TEI2	37,500	80.0%	\$ 462.97	\$ 466.24	\$ 435.74
	Q203NCL-TEI2	62,000	80.0%	\$ 600.78	\$ 605.02	\$ 565.44
	Q204NCL-TEI2	96,000	80.1%	\$ 634.63	\$ 639.11	\$ 597.30
	Q205NCL-TEI2	130,000	80.2%	\$ 757.93	\$ 763.28	\$ 713.34
	Q206NCL-TEI2	164,000	80.3%	\$ 923.53	\$ 930.05	\$ 869.21
	Q207NCL-TEI2	198,000	80.4%	\$1,078.26	\$1,085.87	\$1,014.83
	Q208NCL-TEI2	232,000	80.4%	\$1,248.70	\$1,257.52	\$1,175.25
	Q209NCL-TEI2	266,000	80.5%	\$1,757.72	\$1,770.13	\$1,654.32
	210NCL-TEI2	299,000	80.7%	\$1,921.09	\$1,934.65	\$1,808.08
BURNHAM HIGH EFFICIENCY EQUIPMENT						
Forced Hot Water ENERGY STAR® Sealed Combustion Boiler	SCG3NI-TS	70,000	85.5%	\$ 624.33	\$ 628.73	\$ 587.60
	SCG4NI-TS	105,000	85.4%	\$ 738.20	\$ 743.41	\$ 694.78
	SCG5NI-TS	140,000	85.3%	\$ 962.85	\$ 969.65	\$ 906.22
	SCG6NI-TS	175,000	85.2%	\$1,201.02	\$1,209.50	\$1,130.38
	SCG7NI-TS	210,000	85.0%	\$1,402.57	\$1,412.47	\$1,320.07
Steam Natural Draft/Electronic Ignition Chimney Vented	QPIN4SNI-HE2	105,000	82.0%	\$ 835.54	\$ 841.43	\$ 786.39
	QPIN5SNI-HE2	140,000	82.0%	\$1,045.87	\$1,053.26	\$ 984.35
	QPIN6SNI-HE2	175,000	82.1%	\$1,253.78	\$1,262.63	\$1,180.03
	QPIN7SNI-HE2	210,000	82.1%	\$1,439.94	\$1,450.10	\$1,355.24
Steam High Efficiency Induced Draft/Power Vent	IN3PVNI-M2	62,000	83.2%	\$ 936.98	\$ 943.59	\$ 881.86
	IN4PVNI-M2	105,000	82.2%	\$1,116.09	\$1,123.97	\$1,050.44
	IN5PVNI-M2	140,000	82.2%	\$1,339.10	\$1,348.55	\$1,260.33
	IN6PVNI-M2	175,000	82.2%	\$1,532.47	\$1,543.29	\$1,442.32
Freedom Forced Hot Water High Efficiency Cast Aluminum Condensing Wall Hung Boiler	FCM070N-S	70,000	95.4%	\$1,242.47	\$1,251.24	\$1,169.38
	FCM090N-S	90,000	94.5%	\$1,389.69	\$1,399.50	\$1,307.94
	FCM120N-S	120,000	95.2%	\$1,426.68	\$1,436.75	\$1,342.75
Alpine Forced Hot Water High Efficiency Stainless Steel Condensing Boiler	ALP080N-L02	80,000	95.0%	\$1,069.34	\$1,076.89	\$1,006.44
	ALP105N-L02	105,000	95.0%	\$1,274.61	\$1,283.60	\$1,199.63
	ALP150N-L02	150,000	95.0%	\$1,655.96	\$1,667.65	\$1,558.55
	ALP210N-L02	210,000	95.0%	\$2,008.09	\$2,022.27	\$1,889.97
CHG Forced Hot Water Cast Aluminum Condensing Boiler	CHG 150N-S	150,000	93.1%	\$1,400.24	\$1,410.12	\$1,317.87
	CHG 225N-S	225,000	94.2%	\$2,360.50	\$2,377.17	\$2,221.65
Forced Hot Water High Efficiency Natural Draft	ES23NI-T	70,000	85.0%	\$ 867.72	\$ 873.85	\$ 816.68
	ES24NI-T	105,000	85.0%	\$1,001.36	\$1,008.43	\$ 942.46
	ES25NI-T	140,000	85.0%	\$1,184.38	\$1,192.74	\$1,114.71
	ES26NI-T	175,000	85.0%	\$1,427.97	\$1,438.05	\$1,343.97
	ES27NI-T	210,000	85.0%	\$1,664.31	\$1,676.06	\$1,566.41
	ES28NI-T	245,000	85.0%	\$1,867.08	\$1,880.26	\$1,757.25
AMERICAN STANDARD EQUIPMENT						
Furnace Standard Equipment	AUD1A040A9241A	40,000	80.0%	\$ 331.50	\$ 333.84	\$ 312.00
	AUD1A060A9241A	60,000	80.0%	\$ 355.94	\$ 358.45	\$ 335.00
	AUD1A060A9361A	60,000	80.0%	\$ 355.94	\$ 358.45	\$ 335.00
	AUD1B080A9241A	80,000	80.0%	\$ 380.38	\$ 383.06	\$ 358.00
	AUD1B080A9361A	80,000	80.0%	\$ 380.38	\$ 383.06	\$ 358.00
	AUD1B100A9361A	100,000	80.0%	\$ 395.25	\$ 398.04	\$ 372.00
	AUD1C100A9481A	100,000	80.0%	\$ 404.81	\$ 407.67	\$ 381.00
Furnace Ultra-High Efficiency Equipment	AUH2B060A9V3VA	60,000	97.0%	\$ 901.00	\$ 907.36	\$ 848.00
	AUH2B080A9V3VA	80,000	95.0%	\$ 975.38	\$ 982.26	\$ 918.00
	AUH2C100A9V4VA	100,000	95.0%	\$1,201.69	\$1,210.17	\$1,131.00
	AUH2D120A9V5VA	120,000	96.0%	\$1,309.00	\$1,318.24	\$1,232.00
	ADH2B060A9V3VA	60,000	97.0%	\$ 935.00	\$ 941.60	\$ 880.00
	ADH2B080A9V3VA	80,000	95.0%	\$1,009.38	\$1,016.50	\$ 950.00
	ADH2C100A9V4VA	100,000	96.0%	\$1,234.63	\$1,243.34	\$1,162.00
	ADH2D120A9V5VA	120,000	95.0%	\$1,309.00	\$1,318.24	\$1,232.00
Furnace High Efficiency Equipment	AUC1B040A9241A	40,000	92.0%	\$ 527.00	\$ 530.72	\$ 496.00
	AUC1B060A9361A	60,000	92.0%	\$ 552.50	\$ 556.40	\$ 520.00
	AUC1B080A9421A	80,000	92.0%	\$ 564.19	\$ 568.17	\$ 531.00
	AUC1C100A9481A	100,000	92.0%	\$ 655.56	\$ 660.19	\$ 617.00
	AUC1D120A9601A	120,000	92.0%	\$ 771.38	\$ 776.82	\$ 726.00

2009 Residential Conversion Offers

SAVE UP TO 60%*

on new high-efficiency
gas heating equipment and run up
to 30% more efficiently.

**Upgrade your home to natural gas by taking
advantage of these exceptional offers.**

Choose quality heating equipment from trusted
makers like Burnham or American Standard
at low discounted prices.



Obtain a no-obligation equipment estimate
from a Value Plus Installer in our
contractor network.



Get connected with a natural gas service
line installed by one of our skilled crews
(if your home is not yet connected to natural gas).



Competitive financing available for qualified customers.

National Grid customers who heat their homes with natural
gas are eligible for Home Energy Efficiency Programs.
These Efficiency Programs help you save money and
reduce the impact of energy use on the environment.

For more information, call **1.800.292.2032** today
or visit www.thinksmarthinkgreen.com
to download rebate forms.

Take action today.

To find out more, visit our web site at:

www.nationalgridus.com/myngrid

Or call **1.877.MyNGrid (1.877.696.4743)**

Make your home more
comfortable with natural gas.
Inside and out.

Convert to natural gas and take your home
to a new level of comfort. The comfort of
knowing your equipment is 30% more efficient.
The peace of mind that comes from a fuel that
emits up to 40% less carbon and up to 99.9%
less sulfur than oil. And, because natural gas is
the cleanest-burning fossil fuel, it not only uses
energy more efficiently, it frees your home of soot,
fumes and sulphur dioxide making your home
cleaner, the world greener.



The American Recovery and Reinvestment Act of 2009 allows for a tax deduction on boilers with an AFUE rating of 90 or higher and on furnaces with an AFUE rating of 95 or higher. Consult your tax advisor about actual deductions on your new heating equipment.

*The 60% savings is based on standard/retail price of the 105,000 BTU boilers. Actual savings on heating equipment vary by make and model ordered. Offer available to homeowners in MA, RI or NH where National Grid gas service is available. State & local taxes are applicable in MA & RI. Customer is required to pay for equipment and installation. A customer contribution to aid in the construction costs of the service line may be required in MA & RI. Discounted equipment offer expires 12/31/09. For information on high efficiency rebates, visit www.thinksmarthinkgreen.com. Offers are subject to change. Some restrictions may apply. ©2009 National Grid

Take the first step toward a natural gas heating system now.



Taking these next steps for your home will cut your carbon footprint. Cut our dependence on foreign oil. Cut your heating costs.

1. Return “Service Agreement” with Payment (If applicable)

Please sign the separate “Service Agreement”, attach a check for the amount due and return both items. This step is not required if your home is already connected to natural gas.

2. Hire a Heating Contractor

Arrange for the installation of your new heating equipment. See “Choosing A Licensed Contractor”. You may use your own licensed contractor or call **1.877.MyNGrid** (1.877.696.4743) to schedule an estimate with a Value Plus Installer.

3. Return Heating Equipment Form with Payment

Have your licensed contractor complete the [Heating Equipment Order Form](#). Once the completed paperwork with payment is submitted to National Grid, the equipment will be released for delivery. However, if you need to install or upgrade the gas service line to your house, your equipment will be released after all the service line work is complete.

4. Have Heating Equipment Installed and Inspected

After your heating equipment is installed, be sure your contractor has the installation inspected and approved by your town gas inspector.

5. Request Your Gas Meter (If applicable)

Once your heating equipment has been installed, call **1.800.732.3400** to schedule your gas meter to be installed and your gas turned on. This step is not required if your home is already connected to gas.

6. Easy Oil Tank Removal When You Convert to Natural Gas

We have a list of removal experts below that have agreed to remove old oil tanks at a discounted price. Call to make an appointment for the removal and mention “National Grid”. Upon removal of your oil tank, you’ll pay the contractor the discounted price of \$325 plus the cost of the permit fee. Permit fees vary by town. Offer expires December 31, 2009.

MASSACHUSETTS

Commonwealth Tank, Inc.
84 New Salem Street
Wakefield, MA 01880
Tel: (617) 628-8260

Northeastern Environmental Inc.
18 N. Meadow Road
Medfield, MA 02052
Tel: (508) 359-0067

Petroleum Management Services, Inc.
P.O. Box 368
Reading, MA 01867
Tel: (800) 932-3057
(781) 245-3305

Removal Specialists
124 Range Avenue
Lynn, MA 01902
Tel: (781) 593-8666

Tanks-A-Lot
J.J. Holmes & Sons
110 School Street
Everett, MA 02149
Tel: (617) 666-0177

Tank Away
2 Shawsheen Road
East Boston, MA 02128
Tel: (617) 561-1117

NEW HAMPSHIRE

Removal Specialists
124 Range Avenue
Lynn, MA 01902
Tel: (603) 944-0999

Tanks-A-Lot™ New Hampshire
J.J. Holmes & Sons
P.O. Box 17
Somerville, MA 02145
Tel: (603) 621-9464

RHODE ISLAND

Western Oil, Inc.
P.O. Box 518
Lincoln, RI 02865
Tel: (800) 240-5540

CAPE COD, MA

Tanks-A-Lot™ Cape Cod
J.J. Holmes & Sons
P.O. Box 17
Somerville, MA 02145
Tel: (508) 990-2295

Northeastern Environmental Inc.
18 N. Meadow Road
Medfield, MA 02052
Tel: (508) 359-0067

Need help getting started? Call 1.877.MyNGrid (1.877.696.4743)

Terms and conditions: Services covered by participating licensed contractors include all labor, materials and disposal services associated with the removal and disposal of one (1) standard above ground residential oil tank and any oil in the tank. The cost of the permit fee varies by town and is separate and in addition to the \$325 removal charge. This offer is available to New England National Grid residential heating customers in MA, NH and RI only and is subject to change without notice. This listing of contractors does not constitute a recommendation of any contractor or warranty of its services; it is solely a listing of contractors participating in the National Grid Program. ©2009 National Grid

Choosing a **Licensed Contractor***

You will need to locate a licensed contractor to schedule an appointment for an equipment installation estimate. Here are a few suggestions...

Take advantage of a no-obligation estimate through a Value Plus Installer in our contract network.

Call 1.877.MyNGrid (1.877.696.4743)

■
Contact a licensed contractor you have worked with before.

■
Ask your friends and neighbors for licensed contractors they have hired.

Review the following with your licensed contractor.

■
A heat-loss analysis of your home to determine heating equipment size.

■
Any pre-existing conditions with the distribution system, chimney, ventilation, etc.

■
If a high-efficiency option is available (to save energy over the life of the equipment).

■
A written proposal with scope of work and cost of labor, materials and permit fees.

■
Schedule and timeframe for completion.

■
That the terms of the equipment warranty will be honored.

■
Proper use and maintenance of your new heating system and extended warranty options.

A licensed contractor is easy to find when you know what to look for.

They are

- prompt and courteous
- fully bonded and insured

They provide

- proof of insurance
- strong references

They possess

- awareness of local installation codes
- familiarity with the latest technologies



nationalgrid

The power of action.SM

*Please be advised that your licensed contractor is responsible for resolving any issues arising out of the installation of your new heating equipment. National Grid does not endorse, guarantee or warrant any particular contractor or contractor's installation.